

# Club Sites Access Statement

## Walton on Thames Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Walton on Thames.

If you require any further information or wish to book online, please visit:  
[www.campingandcaravanningclub.co.uk/waltononthames](http://www.campingandcaravanningclub.co.uk/waltononthames)

For telephone bookings please call our UK Service Centre on 02476 475426  
Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on  
Wednesday, Saturday: 9:00am – 1:00pm from January to August



## Site Contact Details

Walton on Thames Camping and Caravanning Club Site  
Fieldcommon Lane, Surrey, KT12 3QG

01932 220 392



## Your Arrival on Site

The nearest train station is 1.3 miles from site. The nearest bus stop is approx. 500m from site.

There is one small sign at the top of the lane, one large site sign in the car park.

There are large gates at the entrance to the site which are kept closed for site security.

There is one keypad operated barrier that is automatic on exit. The manual barrier is locked between 11pm and 7am.

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Overnight parking is available inside the main site gate.

The visitors parking doubles as the overnight which is 10m from the main gate.

The overnight car park can hold at least ten cars.

The approach surface is tarmac leading to loose gravel.

New arrivals should pull up to the reception parking bay. The surface is gravel and its reasonably level.

There are no steps and a reasonably level pathway.

There are potted plants along the path.



### **Your Check In**

The reception is clearly signed for arrivals.

Opening hours are 9am-10:30am then 4pm-6pm.

For out of hours emergencies, the site number is listed on reception.

The approach to reception is via level concrete slabs.

There is a slight lip on the door.

There is good clear floor space in reception.

There is a low-level reception counter, clipboards are available.



### **Your Pitch**

Cars can be parked next to most pitches on site.

There is loose, smaller gravel on the hardstanding pitches.

Many levels hardstanding pitches are close to the site road.

The grass pitches are close to the road but not adjacent.

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### Travelling Around Site

All site roads are tarmac. There is a speed limit around the site of 5mph.

There is a one-way system in operation, and this is clearly signed.

There are speed bumps along the main site road.

At night there is lighting on the outside of the reception and the rest of the site is dimly lit by hook-up bollards.

There are a small number of benches dotted around the site.



### The Facility Block

There are no facilities on this site.



### The Accessible Facilities

There are no accessible facilities on this site.



### Laundry & Food Preparation Areas

There are no laundry and food preparation areas on this site.



### Recreational Areas

There is no indoor recreation area on this site.

There is an outdoor children's play area.

This is accessible over grass with no designated path.

There are no benches overlooking the play area.

The play area has a bark surface with raise edges surrounding it to keep the bark in place.

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### Waste, Water, Fire and Evacuation

There are no steps or kerbs restricting access to the refuse areas.

The refuse area is in the car park.

All bins on site are full height industrial 1100L units 1.2m high.

There is a fire triangle located at all water points which has unrestricted access over grass.

The fire assembly points are in the main car park which is loose gravel and the other is located next to the chemical disposal point.

Campers are briefed about the assembly points on arrival. There are clear signs.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.



"We were greeted by a lovely warden who showed us to our pitch. Lovely dog walks along the river and also nice dog walk on the site, I've got to say probably one of my favourite sites will definitely return."



"Friendly and helpful site team who keep the site so well-maintained. Gorgeous location by the River Mole and you can watch the wildlife. So close to London yet really peaceful, we truly had a lovely stay."



"We have visited this site several times now as we have our caravan in storage here. Staff always very friendly and helpful. Nothing is too much trouble. This site is an absolute haven for wildlife and is very well kept."