

## **Access Statement – Dingwall**

### **Your Point of Contact**

- For bookings please call 02476 475 426
- For site queries please contact 01349 862 236
- Site Page [www.campingandcaravanningclub.co.uk/dingwall](http://www.campingandcaravanningclub.co.uk/dingwall)

### **Your Arrival on Site**

- Train station less than 0.5m from site. Bus stop is approx. 0.5m
- There is one brown sign off the A862, then 3 black and white camping signs to follow then one large site sign on entrance
- One keypad operated entrance barrier and an automatic barrier on exit. These are locked between 11pm and 7am
- Overnight parking is available just outside the main site gate
- All site roads are tarmac
- The visitors parking doubles as the overnight which is just outside the main entrance
- New arrivals should pull just past reception on the left. The surface is tarmac and level
- There are no designated spaces but plenty of spaces a short, level distance from the reception
- There is no handrail attached to the reception wall
- Level with no steps
- Potted plants along the path

### **Your Check in**

- The reception is clearly signed for arrivals
- Office opening times are 9am-10:30am then 4pm-5.30pm
- There are clear instructions on the reception door to follow out of hours
- Level tarmac
- Slight lip on the door
- Good clear floor space in reception
- No low level reception counter

### **Your Pitch**

- Cars can be parked next to most pitches on site
- Five hardstanding pitches close to the accessible room
- All hardstanding's are loose gravel
- Most pitches are level and close to the site road

### **Your Facilities**

- There is a clear, well maintained tarmac path leading to the facilities
- There are no steps leading to the block
- There is a slight incline from the road to the path around the block
- There are steps in to the ladies and gents
- There is no semi-ambulant cubicle in either men's and ladies
- All sinks in ladies and gents have pushbutton taps
- There are fold down wall hung seats in all showers
- The showers are operated by a push button and temps cannot be adjusted
- There is no step into the showers
- The facility block has lighting on the outside throughout the night

### **Your Accessible Facilities**

- There is a slight incline to the tarmac path leading to the accessible facility
- There are no handrails leading to the accessible facility
- There is a slight lip to the door of the accessible facility
- The door has a radar lock
- There are fixed handrails either side of the toilet and one drop down rail to the left
- There is a regular size flush handle
- There is transfer space to the right of the toilet
- The wash basin cannot be reached from the toilet
- The washbasin has a larger than normal lever tap
- There is a hand dryer located in the room
- There is a low level mirror above the sink that does not extend to full height
- The shower has 2 fixed and 2 dropdown handrails
- The shower is dial operated
- The shower is open access, not a cubicle
- The shower head is height adjustable
- The floor is nonslip
- There is a hair dryer
- There is an emergency chord next to the toilet which can be reached from the floor
- The emergency alarm cannot be heard from staff pitches or reception
- The accessible room can be accessed with a RADAR key

### **Your Laundry and Food Preparation Areas**

- The laundry and food preparation areas both have slight lip to door
- The approach path is tarmac
- The taps are push button
- The washing machine is front loading and can be reached from the floor
- The tumble dryer is located on top of the washing machine and not accessible from the floor
- There is a wall mounted iron
- There is indoor washing up facilities available
- All washing up sinks have push button taps
- There is no outdoor drying area
- There is one low level sink in washing up area however it is next to the door

### **Your Recreational Areas**

- There is no indoor recreation area

### **Waste, Fire and Evacuation**

- There is a short concrete incline leading up to the refuse areas at the water points
- There are no steps or kerbs restricting access
- There is a waist high fence surrounding the compound
- The bins at the water points are normal household bins. The recycle bins are full size commercial bins and are located near the exit barrier
- There is a fire triangle located at all water points which has unrestricted access
- There is firefighting equipment at various locations around the site, most accessible over tarmac, 2 over grass
- The assembly points are located by dishwashing and by the exit barrier. Both are tarmacked surfaces
- Assembly points are included in the site leaflet and there are clear signs

### **Miscellaneous Information**

- There are speed bump along the main site road
- At night there is lighting on the outside of the facility block, and the rest of the site is dimly lit by hook-up bollards and waist height post lights
- The visitor car park can hold at least six cars
- The overnight carpark can hold at least six cars
- There are a small number of benches dotted around the site